



IHP has been and will continue to monitor developments with the coronavirus disease (COVID-19) and recommendations from health officials for mitigating community spread and exercising social distancing. **Due to recent recommendations from health officials to exercise social distancing and limiting groups of 10 or more or from multiple households, IHP employees are working remotely intermittently until further notice.**

IHP remains committed to serving our customers and community partners through these challenging times; and will do so from just a phone call or email away. If you need to meet with an IHP representative, please reach out via email or by calling IHP so we can coordinate as needed for effective communications.

At this time, no one knows how long these conditions will last. Given this uncertainty, and the fact that the seasonal influenza (flu) virus is also widespread, we have also taken proactive steps to address a few business considerations.

- IHP has taken extra precautions within the office setting to ensure a safe and healthy work environment for employees and guests attending events at IHP.
- All meetings will be evaluated to determine if they can be held via a virtual option, postponed, or canceled. Communications will go out as needed if/when changes are made.
- Ongoing communications are shared with staff and member practices as needed to keep everyone informed in real-time and as appropriate.

In addition to specific communications going out to member practices and internal staff communication, we have also provided links below to sites that are updated in real time with the ongoing developments related to the COVID-19 outbreak. Please refer to these sites for the most current information.

#### **Coronavirus 2019 (COVID-19) Links for Information:**

<https://www.michigan.gov/coronavirus>

<https://www.cdc.gov/coronavirus/index.html>

[https://www.calhouncountymi.gov/departments/public\\_health\\_department/coronavirus\\_\(covid-19\).php](https://www.calhouncountymi.gov/departments/public_health_department/coronavirus_(covid-19).php)

<https://www.ama-assn.org/delivering-care/public-health/physicians-guide-covid-19>

<https://www.sbam.org/Resources/COVID-19-Resources>